

## Sinclair Community College – Ohio University Plan

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### Bachelor of Applied Human and Consumer Sciences in Customer Service Leadership Pathway

The Customer Service Leadership major leads to a Bachelor of Applied Human and Consumer Sciences. This is an ideal degree to help further advance your education and advance your career. This degree can provide advancement opportunities in many different fields such as hospitality, human services, law enforcement, utilities, nursing, health care administration, and computer technology. Students have also used this degree as a stepping-stone into graduate programs. This degree focuses on employer-to-customer and employee-to-employee relationships. The key customer service leadership concepts such as empathy, emotional intelligence, communication, and awareness are applied in a variety of industries.

#### Online Convenience. Ohio University Quality.

- A flexible degree that allows students to attend full-time or part-time.
  - Competitively priced OHIO Online rates.
  - Quality online courses with concepts that can be applied to diverse work settings.
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### Admission Requirements

- No additional requirements beyond University admission requirements for freshman or transfer admission.
- Transfer applicants must have a cumulative grade-point average of 2.0 or higher from all institutions previously attended to be considered for admission.
- Official transcripts sent directly to Ohio University from all colleges and universities you have attended. If you have completed fewer than 20 semester hours or 30 quarter hours of university or college coursework, you must also submit your high school transcript for evaluation.

#### Application Information

[Apply online](#) (\$25 non-refundable application fee due at application)

#### Submit all college-level transcripts to:

Undergraduate Admissions  
Ohio University  
Chubb Hall 120  
1 Ohio University Drive  
Athens, OH 45701

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### Ohio University Contact Information

#### Undergraduate Admissions

740.593.4100

#### E-mail general questions to

[transfer@ohio.edu](mailto:transfer@ohio.edu)

For more information on the partnership with Sinclair Community College, visit [www.ohio.edu/sinclaircc](http://www.ohio.edu/sinclaircc)



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## Degree Requirements

To qualify for the Bachelor of Applied Human and Consumer Sciences in Customer Service Leadership degree, a student must have completed all Ohio University graduation requirements: general education, College, major, minor, and residency. Students must earn a minimum of 30 semester hours of Ohio University credit, complete a minimum of 50% of the major course requirements at Ohio University, and complete a minimum of 120 total semester hours for graduation with a 2.0 GPA (elective hours may be required).

## Ohio University BRICKS General Education Requirements

BRICKS is Ohio University's general education program, and requirements must be fulfilled by all baccalaureate degree students. BRICKS includes a minimum of 38 credit hours across five categories: Foundations, Pillars, Arches, Bridges, and Capstone. Courses used to satisfy BRICKS requirements may be completed through Sinclair Community College or OHIO Online. The table below lists Sinclair Community College courses that have direct course equivalencies at Ohio University which meet BRICKS requirements. General education courses that may also satisfy program requirements are inside brackets. HIST courses marked with an asterisk (\*) will automatically equate to fill Pillars Humanities Texts and Contexts, but may alternately equate to fill Pillars Social and Behavioral Sciences. Work with your academic advisor to make adjustments.

OHIO BRICKS Requirement	Sinclair Community College Course Numbers
<b>FOUNDATIONS</b> - Take one course from each listed category	
Written Communication	ENG 1101
Advanced Writing	ENG 1201
Quantitative Reasoning	MAT 1290, MAT 1295, MAT 1340, MAT 1445, MAT 1450, MAT 1470, MAT 1570, MAT 1580, MAT 2160, MAT 2170, MAT 2280, MAT 2415; PHI 2207, PHI 2208; PSY 2236
Intercultural Explorations	COM 2245; GEO 1201; HIS 111* and HIS 1112*, HIS 1112*; LIT 2236; SOC 1145
<b>PILLARS</b> - Take one course from each listed category (minimum 3 credits each)	
Humanities: Texts and Contexts	HIS 1111*, HIS 1112*; LIT 2201, LIT 2202, LIT 2211, LIT 2212, LIT 2220, LIT 2236; PHI 2205, PHI 2206
Humanities: Arts	ART 1110, ART 2230, ART 2231; DAN 1155; MUS 1121, MUS 1122; THE 2201, THE 2202
Natural Sciences	BIO 1107, BIO 1111, BIO 1121, BIO 1171, BIO 1211, BIO 1272, BIO 2205, BIO 2225, BIO 2235; CHE 1111, CHE 111 and CHE 1515, CHE 1211, CHE 1211 and CHE 1221, CHE 1311, CHE 1311 and CHE 1315; GEO 1102; GLG 1101, GLG 1401; PHY 1141, PHY 1141 and PHY 1142, PHY 2201, PHY 2201 and PHY 2202
Social or Behavioral Sciences	ECO 2160, ECO 2180; ENG 2245; GEO 1101, HIS 1101, HIS 1102, HIS 1111*, HIS 1112*; PLS 1120, PLS 2200; PSY 1100; SOC 1101
<b>ARCHES</b> - Take one course from each listed category (minimum 3 credits each)	
Constructed World	MAT 2270, MAT 2270 and MAT 2280, MAT 2435; REL 2255
Natural World	AST 111, AST 1112; BIO 1242; BTN 1110; CHE 1211 and CHE 1221, CHE 1221; PHY 1100, PHY 1141 and PHY 1142, PHY 2201 and PHY 2202, PHY 2202
Connected World	CJS 1101; ECE 1101; GEO 1201; PSY 2205, PSY 2217, PSY 2220, PSY 2225; SOC 1115, SOC 1145, SOC 2205
<b>BRIDGES</b> - Take one course from each listed category (minimum 1 credit each)	
Speaking and Listening	COM 2211
Ethics and Reasoning	COM 2211
Diversity and Practice	COM 2211; PSY 2206
Learning and Doing	END 2903; SWK 1213; THE 1194, THE 2299
<b>CAPSTONE</b> - Minimum 2 credits (no current equivalencies)	

### BRICKS and the Ohio Transfer 36

Students who complete the minimum requirements of the Ohio Transfer 36 (OT36, formerly the Ohio Transfer Module) at another college or university prior to enrollment in a degree-seeking program at Ohio University will receive transfer credit equivalent to



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fulfilling Ohio University's BRICKS general education requirements in Foundations (excluding the Advanced Writing component, which requires completion of TME 002 Second Writing), Pillars, and Arches. If you have not completed the OT36, your courses will be evaluated on a course-by-course basis and will apply toward general education requirements as appropriate.

## Customer Service Major Courses

Choose no more than 3 total courses at Sinclair Community College

### Customer Service Core

Complete all of the following courses through OHIO Online with a 2.0 or better overall GPA

General education requirement courses that may also satisfy program requirements are inside brackets.

OHIO Course Name	OHIO Course Number	Sinclair Course Number
Families as Consumers in Global Communities	[CONS 2500]	
Human Resources for Customer Service Leadership Professionals	CONS 3100	
Principles of Customer Service	CONS 3250	
Writing in Human and Consumer Sciences	[CONS 3450J]	
Career Development for Customer Service Professionals	CONS 3890	
Internship: Customer Service Leadership	[CONS 4915]	
Leadership in Customer Service	[T3 4925]	

### Additional Requirements

Complete all of the following courses through Sinclair Community College or OHIO Online

OHIO Course Name	OHIO Course Number	Sinclair Course Number
Diversity (choose two)	COMS 2060, COMS 3060, COMS 3250, COMS 3420, COMS 4100, EDCE 4400, INST 1011, PSY 3440, SAM 3020, TAS 3110	MHT 2111 and MHT 2211, COMM 2206
Leadership and Organization (choose two)	EDCE 4980, IHS 4200, MGT 2000, RHT 3620, RHT 4850, SAM 3020, [T3 4725], TAS 4040, TAS 4110	
Complete at least 30 hours at the 3000- or 4000-level	Work with Academic Advisor for appropriate course selection	

### Disclaimer:

The information on this guide is based on the catalog requirements posted in the 2023-2024 Ohio University catalog and related Sinclair Community College equivalents as of the Last Updated date. All information is subject to change without notice. Students must complete a minimum of 120 total semester hours, are responsible for tracking their degree completion on their DARS, and are encouraged to work with an Ohio University academic advisor in their degree planning. Courses are subject to availability at each institution. It is suggested that students meet with an advisor to discuss course selection based on offered options.

Last Updated: 7/13/2023



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